



# **Department of Modern Languages**

## **Student Handbook**

### **Undergraduate Programmes**

**2023/24**

## Contents

Welcome.....	5
Section A: Introduction.....	6
Purpose of the handbook.....	6
Equality and Diversity .....	6
Important Dates .....	7
Section B: Department Information.....	7
Communication between the University and students .....	7
Attendance and Academic Progress.....	8
Meet the staff .....	8
Personal Tutors .....	9
Coleg Cymraeg Cenedlaethol.....	9
Submitting Assessments in Welsh.....	10
Employability.....	11
Opportunities to Study or Work Abroad .....	12
Your Voice: Gathering Student Feedback.....	12
Module Evaluation Questionnaires (MEQ).....	12
Your Voice Matters .....	13
Staff Student Consultative Committee .....	13
Section C: Registration and your Programme.....	14
Registration.....	14
Student Visa Responsibilities.....	14
Scheme Structures and Programme Specifications.....	15
Module Information .....	15
Academic Timetable .....	15
Section D: Assessment and Feedback .....	16
Blackboard / E-Learning Resources .....	16

Methods of Assessment.....	16
Coursework Submission and Deadlines .....	18
Absence from Examinations .....	18
Extension Requests .....	18
Special Circumstances .....	18
Marking Procedures and Moderation .....	19
Marking Criteria .....	19
Feedback .....	20
External Examiners.....	20
Unacceptable Academic Practice .....	21
Academic Practice and study support.....	24
Libraries .....	24
Subject support.....	24
Study guides and skills training.....	24
Skills for Learning .....	25
Digital skills .....	25
Student Learning Support .....	26
The International English Centre .....	26
Section E: Progression Rules and Examination Conventions.....	26
Progression Rules and Examination Conventions .....	26
What to do if things go wrong .....	27
Resits.....	27
Undergraduate and Taught Postgraduate Academic Appeals Procedure.....	28
Student Complaints Procedure .....	29
Section F: Student Support Services .....	29
Student Welcome Centre.....	29
Advice, Information and Money Service.....	29

Accessibility Service .....	30
Student Wellbeing Services .....	30
International Recruitment and Development Office.....	31
Visa and Immigration Advice .....	31
One World Week.....	31
Halal provision .....	31
Multi-faith and prayer room spaces.....	31
Students' Union Advice Service .....	32
Help and Assistance with Accommodation .....	32
Residence Assistants.....	32
Section G: University Information .....	33
Undergraduate.....	33

## **Disclaimer**

This handbook should be used in conjunction with the Academic Quality Handbook (Part A: Policies and Procedures and Part B: Regulations)

<https://www.aber.ac.uk/en/academic-registry/handbook>. Nothing in this handbook overrides these publications, which always take precedence. Every effort is made to ensure that the information in this handbook is accurate and current. The University does however reserve the right to amend or update the handbook during an academic year. In the unlikely event of any changes, you will be notified by your academic department.

## **Welcome**

Welcome (back). Please read and retain this booklet. It is an important source of reference for all students in the department. It contains essential information about departmental requirements. Knowledge of the information and adherence to the requirements will ensure that we can all avoid the anxiety that can be caused by misunderstanding or simply by not knowing what is expected.

The Department and the University recognise that you are investing a significant amount of your time and money in your studies here. We offer you access to excellent learning support and facilities to enable you to achieve your potential, but do remember that, to a large extent, your success will depend on what you put into your studies. Regular attendance and submission of coursework on time is key. Of course, we also want you to enjoy your time here at Aberystwyth and hope you take full advantage of the many social clubs and sports facilities that are available, not to mention our lovely countryside and coastline. Here's to a happy and successful year ahead for us all.

*Professor Louise Marshall, Head of School*

## Section A: Introduction

### Purpose of the handbook

This handbook aims to provide you with key information about your studies, and about university policies and procedures. It is not a comprehensive guide, but aims to provide you with some of the essential information you need to have a successful, and enjoyable, academic career here at Aberystwyth University.

This handbook is accompanied by further information found on the University's website: <https://www.aber.ac.uk/en/student/>.

Our Student Charter lays out our mutual responsibilities and aspirations. You can find it at the following web address: <https://www.aber.ac.uk/en/student/charter/>.

A new handbook is published each academic year with up to date information. We hope that you will find this information useful. If you would like to comment on the handbook contents or have comments about how to improve the information provided, please forward these by email to your academic department. Please note that 'academic department' is the generic term used throughout this handbook, the formal title of a department may be 'department', 'institute' or 'school'.

If you have any queries or need further clarification about the various departmental rules and regulations, please contact the Department: [modernlangs@aber.ac.uk](mailto:modernlangs@aber.ac.uk).

Students are also reminded that the Rules and Regulations of the University apply at all times including term and vacation: <https://www.aber.ac.uk/en/academic-registry/handbook/regulations/>

### Equality and Diversity

Aberystwyth University are committed to developing and promoting equality and diversity in all our practices and activities. We aim to work, study, and provide an inclusive culture, free from discrimination and upholding the values of respect, dignity, and courtesy. Every person has the right to be treated in accordance with these values.

We are committed to advancing equality on the grounds of age, disability, sex and sexual orientation, gender identity, race, religion, and belief (including lack of belief),

marriage and civil partnership, pregnancy, and maternity, and to embrace intersectionality and raise awareness between and across different groups.

The [Student Dignity and Respect Code](#) is published on the web, and includes a link to the University's [Report and Support](#) pages where individuals have the option to submit an anonymous or third party report or concern. This code should be used to deal with any allegations of bullying, harassment or other behaviour contrary to dignity and respect perpetrated by students whether on campus or not or whether on University related activities or not.

Our Strategic Equality Plan 2020-2024 promotes equality and equality improvements across the University as required under the Equality Act 2010. Progress Reports measured against this plan will be available in our annual monitoring reports.

Our current 4 year Strategic Equality Plan 2020-2024 (and accompanying Strategic Action Plan) can be found on the Plans section of the Equality web pages:

<https://www.aber.ac.uk/en/equality/>

Should you have any questions please send an email to [equstaff@aber.ac.uk](mailto:equstaff@aber.ac.uk).

## **Important Dates**

The University's dates of term, including semesters, induction, registration and orientation, vacations, examinations and revision weeks (if appropriate) can be found here: <https://www.aber.ac.uk/en/dates-of-term/>.

Dates of Term should be read in conjunction with the University's residency requirements for full-time students as set out in section 3.1 of Student Rules and Regulations (<https://www.aber.ac.uk/en/academic-registry/handbook/regulations/student-rules-regs/>).

## **Section B: Department Information**

### **Communication between the University and students**

The official means of communication between the University and our students is by Aberystwyth University email. If you have yet to activate your student account, please do so by following the on-line instructions: <https://myaccount.aber.ac.uk/open/activate/>.

If a member of staff in the Department needs to contact you, they will usually use email. Please check your Aber emails daily. We use email to communicate important information relating to timetable changes, changes in departmental procedures and upcoming deadlines.

If you contact the department, you can reasonably expect a response to most enquiries within a couple of (working) days.

## **Attendance and Academic Progress**

The University requires students to engage with all timetabled activities, including lectures, seminars, practical classes, and tutorials. There may also be additional attendance requirements as specified by the University or by your academic department.

The University is committed to a system of monitoring student attendance and progress as part of a duty of care for individual students. If your attendance and progress is not satisfactory, you will be contacted by your academic department and given the opportunity to explain the situation. While the reason we monitor academic progress is to offer you support, there is a risk of disciplinary action where attempts to remedy a situation of poor attendance and progress have not led to improvement. In such cases, academic departments can recommend that students should be excluded from the University.

The full Academic Regulation on Academic Progress, can be found in Part B of the Academic Quality Handbook <https://www.aber.ac.uk/en/academic-registry/handbook/regulations/academic-progress/>

## **Meet the staff**

You can find information about the department's staff, including their roles and responsibilities on the department's web page:

<https://www.aber.ac.uk/en/modernlangs/staff-profiles/>.

The best way to contact a member of staff is by email in the first instance. Teaching staff also hold '**Feedback and Advisory Hours**' - times when staff are available in their



offices to speak with students. If you would like to speak to a member of academic staff in person, as them when their office hours are. If you are unsure who to contact, email the Department [modernlangs@aber.ac.uk](mailto:modernlangs@aber.ac.uk) who will be able to guide you in the right direction.

## **Personal Tutors**

Every undergraduate student is allocated a Personal Tutor. Personal Tutors have an important role within the overall framework for supporting students and their personal development at the University.

The Personal Tutor should provide a first point of contact between student and academic departments, be available for consultation at reasonable times, and where appropriate refer the student for specialised advice.

More detailed information can be found in section 6.6 Personal Tutors in the Academic Quality Handbook: <https://www.aber.ac.uk/en/academic-registry/handbook/student-support/>

## **Coleg Cymraeg Cenedlaethol**

The Coleg Cymraeg is a national institution that has a key role to play in the planning, maintenance and development of Welsh medium education and scholarship in our universities. The Coleg has branches in each one of Wales's universities where Welsh medium provision is offered. Here at Aberystwyth University, the branch is under the auspices of the Centre for Welsh Language Services. You can learn more about the Branch's academic and social activities, along with the opportunities available for students by becoming members of the Coleg Cymraeg Cenedlaethol here:

<https://www.aber.ac.uk/en/ccc/>. To become a member of the Coleg Cymraeg Cenedlaethol go to: <https://colegcymraeg.ac.uk/myfyrwyr/prifysgol/eisiau-derbyn-gwybodaeth/>. If you became a member when in school or college, you need to update your membership to that of a university student by completing this form:

<https://colegcymraeg.ac.uk/ymaelodi-prifysgol/>. .

## Welsh Medium Study

The modules currently on offer in the Department are English/French/German/Italian/Spanish-medium modules only.

### Submitting Assessments in Welsh

Aberystwyth University operates a bilingual policy for all written assessments, including coursework essays and examinations. Any student may choose, regardless of whether the main language of assessment of the module in question is Welsh or English, to submit examination scripts and assessed coursework in either Welsh or English (apart from assessments where language assessment is included in the module learning outcomes). Students pursuing modules through the medium of Welsh will be examined in that language; students pursuing modules through the medium of English are entitled to be assessed in Welsh.

The University has established a policy on the translation of assessed work aimed at ensuring the integrity of the process (i.e., that students are not unfairly advantaged or disadvantaged by the marking of translated work). Students who wish to submit examination scripts or assessed coursework in Welsh on English medium modules are not required to give prior notification to academic departments of their intention to do so. However, to allow time for the preparation of Welsh language examination papers on English medium modules, students are asked to inform the **Centre for Welsh Language Services** by the closing dates which are published by the Centre at the start of each semester. Students who have noted on their record that they speak Welsh will receive an email reminder from the Centre for Welsh Language Services.

### Centre for Welsh Language Services

Aberystwyth University is a bilingual institution where Welsh is used routinely in its administration and in its academic activities.

The Centre for Welsh Language Services promotes the use of Welsh and supports the University in operating bilingually.

As a University in Wales, Aberystwyth University complies with the Welsh language standards which explain how the University is expected to provide specific services through the medium of Welsh, ensuring that the Welsh language is not treated less

favourably than the English language.

For example, general correspondence to students will be bilingual as well as display material, our telephone services, websites, and online services. Students also have the right to use Welsh in meetings with the university, and if needed 'simultaneous translation services' will be provided to facilitate this.

Whilst studying at Aberystwyth University many students enrol on learn Welsh courses, which are free to learners between 18-25 years old.

For information regarding learning Welsh, Welsh language services or on how Welsh is used at Aberystwyth University, please contact [canolfangymraeg@aber.ac.uk](mailto:canolfangymraeg@aber.ac.uk) / <https://www.aber.ac.uk/en/cqg/>

## **Employability**

The employability skills of our students are enhanced using a number of methods. The Personal Development Plan (PDP) is already embedded in each year of study in order for students to reflect on their learning and potential for employment. In addition, programmes of employability and career development learning are embedded within formal language courses in which students receive help to write their CVs and covering letters (both for jobs in the UK and in Europe). All students are welcome to approach tutors at any time to discuss employment matters and receive relevant advice. The Department is always looking to deepen its links with partner universities abroad specialising in teaching professional translation skills or in the teaching of those languages as a foreign language so that our students can benefit from the more vocational aspects of language learning stressed in the curricula. The University is committed to develop your "digital capabilities": "The Jisc Digital Discovery Tool is a bilingual resource that enables students and staff to self-assess their digital capabilities. It will allow you to identify your strengths, in addition to highlighting opportunities to further develop your digital capabilities" (<https://www.aber.ac.uk/en/is/library-services/digital-capabilities/discovery-tool/>).

## **Opportunities to Study or Work Abroad**

Students have the opportunity to study, work or volunteer abroad and further information on these opportunities can be found here: <https://aber.ac.uk/en/study-with-us/global-opportunities/>

All of our students in the Department have the opportunity to spend their third year of study abroad. The Year Abroad is a unique opportunity for students to develop their transferable skills that will enable you to thrive in the world outside university. Having to live in a foreign country, independently, relying on your language skills, provides you with the necessary confidence and self-reliance that are so sought after by businesses.

For all updated information relating to the Year Abroad (including guidelines and regulations) please go to the departmental module on Blackboard: 'Modern Languages: Undergraduate Information (including the Year Abroad)'.

## **Your Voice: Gathering Student Feedback**

Aberystwyth University is committed to providing students with a first-class student experience. Students are partners in their learning, their opinion of academic programmes and the wider student experience is highly valued by the University.

Your Voice Matters is about students and staff working together to make Aberystwyth University exceptional. You can tell us what we're doing well, where we can improve and what's important to you. Get involved by contacting Aber SU academic reps or officers, talking to your lecturers or support staff, filling in the online Your Voice Matters form, or completing a Module Evaluation Questionnaire. Your feedback helps us to continue enhancing the student experience.

**Your Voice Matters, so get in touch and have your say.**

## **Module Evaluation Questionnaires (MEQ)**

Each semester, all undergraduate students will be asked to complete an online Module Evaluation Questionnaire in-class for each of the modules they are taking. All feedback via MEQ is anonymous and will be used to assess how the module is performing and make any possible changes. Each module coordinator will write a report analysing the

results of the MEQs and the results of which will be provided to students via face-to-face discussions, emailed to students and published on Blackboard.

Please provide constructive feedback on your modules, complete module evaluations honestly, with consideration and respect for the teaching and support staff for each module in accordance with the Rules and Regulations:

<https://www.aber.ac.uk/en/academic-registry/handbook/regulations/>

Students are informed when submitting a comment that the University reserves the right to remove or redact comments that are deemed to be in breach of the Rules and Regulations.

### **Your Voice Matters**

Your Voice Matters is a process by which students are able to feed back at any time about any aspect of their University experience. Student feedback helps the University to continue to enhance the student experience, by telling us what we are doing well, where we can improve and what is important to you. See

<https://www.aber.ac.uk/en/student/your-voice-matters>. Again, please provide constructive feedback with consideration and respect for staff in accordance with the Rules and Regulations.

### **Staff Student Consultative Committee**

Students are at the heart of learning and teaching and an effective student voice, with appropriate representative structures, underpins the University's quality assurance and enhancement systems. In this, the University recognises the importance of effective student representation at many layers within the University's structure in contributing to its success in maintaining and enhancing the student experience.

SSCCs provide a formal means of discussion between the University and students on academic issues affecting their studies. They operate in accordance with the guidance on student representation set out in section 6 Student Support of the Academic Quality Handbook. More detailed information can be found here:

<https://www.aber.ac.uk/en/academic-registry/handbook/student-support/>.

The minutes of SSCC meetings are posted on Blackboard. You are encouraged to put forward your name as student academic representative at the beginning of the year,

and to make your views known to your student academic representatives ahead of the committee's meetings. The Chair of the SSCC in the Department of Modern Languages is Heidi Wiener [hgw1@aber.ac.uk](mailto:hgw1@aber.ac.uk).

## Section C: Registration and your Programme

### Registration

Before you can be known as a full-time or part-time student at Aberystwyth University you need to complete registration at the start of the session. Registration information, registration timetable and a full list of events can be found here:

<https://www.aber.ac.uk/en/academic-registry/students/ug-issues/registration/registration-advising/>.

If you have any queries concerning undergraduate registration, please contact the Academic Registry (email: [ugfstaff@aber.ac.uk](mailto:ugfstaff@aber.ac.uk), Tel: 01970 628515/622787). It is important to inform the Academic Registry if you are unable to register on time. **Please note: If you do not complete registration, you will not be a registered student and your access to University facilities will be suspended.**

### Student Visa Responsibilities

Important information for students studying in the UK on a Student visa or Tier 4 visa.

Aberystwyth University is a registered 'sponsor' under the Point Based System (PBS). This gives us the ability to recruit and sponsor international students.

The Home Office, under the PBS places responsibilities on students and their university to ensure Immigration rules are followed.

As a licenced sponsor, the University has developed policies and procedures to ensure that we comply with these responsibilities. These policies and procedures are also in place to help you protect your immigration status.

To help avoid potential difficulties we have provided guidance on these responsibilities on the website below and also in the resources section of the Student Visa Compliance Information page.

If you have any questions, please contact [compliance@aber.ac.uk](mailto:compliance@aber.ac.uk)

Further information can be found here: <https://www.aber.ac.uk/en/academic-registry/compliance-information/>

## **Scheme Structures and Programme Specifications**

Links to all current scheme structures can be found here:

<https://www.aber.ac.uk/en/study-schemes/>

Links to all current programme specifications can be found here:

<https://www.aber.ac.uk/en/programme-specs/index.html>

Your degree scheme structure will include 'core modules' which you will be required to study and may also include a choice of 'option modules'. Some option modules have a minimum enrolment threshold, so we can only offer them if enough students enrol. If we can't offer the option module you want, you will be asked to choose again.

## **Module Information**

A module is a unit of study within a degree scheme with its own learning outcomes.

Links to individual module details can be found here:

<https://www.aber.ac.uk/en/modules/>.

All modules at Aberystwyth are identified by a seven-digit code. This code tells you important information about the module. The first two letters indicate the subject area (e.g., CS for Computer Science); the first number is the level (i.e., 0, 1,2,3 and M for Masters); the last two numbers are the credit weighting (10, 20 etc.). 00 means that it is the first semester of a long thin module taught over two semesters.

## **Academic Timetable**

Once you have registered, you can access your personalised on-line timetable via your student record: <https://studentrecord.aber.ac.uk/en/>.

Questions about individual student timetables should be referred to your academic department in the first instance: <https://www.aber.ac.uk/en/timetable/departamental-timetable-officers/>

Further information on locations of academic buildings and centrally timetabled teaching rooms can be found at: <https://www.aber.ac.uk/en/timetable/zones/>

## Section D: Assessment and Feedback

### Blackboard / E-Learning Resources

Once you've completed your registration for the academic session you will have access to module teaching materials via AberLearn Blackboard.

The Department makes extensive use of Blackboard. All languages have developed a range of new material for first year, second year and for our final year students, including listening exercises with new and more authentic material, a range of video-based listening exercises and numerous accompanying exercises. Messages are regularly sent via Blackboard, and we also use it to assess work.

Here is the link to Blackboard: <https://blackboard.aber.ac.uk>.

### Methods of Assessment

You will be formally assessed by a variety of means during and at the end of each module. The precise form of assessment, and the mix of formative (term-time essays, assignments etc) and summative (which often, though not always, involves an end of semester examination), will vary according to the nature of the module. If in any doubt, ask your module tutor, who will be happy to clarify anything you are unsure about. You can find information about the types of assessment used on the module webpages; once registered for a module, you will have access to detailed information about the types and times of assessment in the 'Assessments' section of the module's Blackboard page.

It is important to note that at university, assessment is not only about demonstrating the range and depth of your knowledge. It is also an essential part of the learning process that actively helps you develop and enhance your skills in addressing problems, formulating arguments, and communicating complex ideas clearly and persuasively. These skills are a vital part of your degree scheme and are in great demand in all areas of the world of work. The feedback you obtain from your tutors on your assessed work will help you improve these skills as you progress through your degree scheme.



## **Written language and content modules**

The examination component of most modules will consist of one two- or three-hour examination. Continuous assessment is based on class tests and submission of exercises and assignments. For details of assessment methods and percentage distribution between examination and continuous assessment, you should refer to the module webpages, the module's Blackboard page (in particular the section 'Assessments'), and other information supplied for each module. The tutor for a particular course or class will normally provide specific details of requirements at the beginning of the module.

## **Continuous assessment in non-language (content) modules**

If a module contains two essay submissions as part of the continuous assessment, and a student fails to submit **one** piece of the two required, the mark for the one piece of work submitted will be carried forward as a continuous assessment mark but **divided by two**. If **no** assessed work is submitted, the mark for the continuous assessment element (which will be fed into the overall module assessment) will be zero. This applies to EVERY content module with two continuous assessment essays.

## **Oral work**

Oral language work is assessed by an examination and by continuous assessment. In both components of the assessment, the examiners/tutors will be looking for fluency, grammaticality, accurate pronunciation, and at the content of what you have to say. You are encouraged to make use of the facilities available in the Language Resource Centre to improve, in particular, your pronunciation as well as other elements of oral performance. First and second year oral examinations are usually with members of the teaching staff. Final year oral examinations will involve at least two examiners in all cases, one of whom may be the external examiner for the subject.

## **Use of dictionaries in class tests**

Students should note that only Welsh-English/English-Welsh dictionaries are allowed in class tests. Monolingual dictionaries are only permitted for specific dictionary-based tests.

## **Coursework Submission and Deadlines**

Deadlines for written work are taken very seriously by the University. Students need to manage their time responsibly so that they can submit work on time. Coursework must be submitted according to individual departmental requirements and published deadlines. Work submitted after the deadline will be awarded a zero.

Unless otherwise advised, all text-based, word-processed coursework should be submitted online.

## **Absence from Examinations**

A candidate may be deemed absent with good cause from an examination or assessment because of documented illness, accident, close bereavement or on closely related compassionate grounds. The Examination Board concerned shall have discretion to decide whether, on the basis of the evidence received, a candidate has been absent with good cause. A candidate who, without good cause, has been absent from any University examination or failed to complete other forms of assessment by the required date, shall be awarded a zero mark for the assessment concerned.

## **Extension Requests**

Students must apply for an extension if for unavoidable reasons they are unable to submit coursework on time, by completing the Coursework Deadline Extension Request Form. The request form is available [on the University website](#) and provides detailed advice on the circumstances in which extensions may be granted, the length of extensions, and what to do if an extension is not possible or permitted.

Extensions Officers are listed at <https://www.aber.ac.uk/en/academic-registry/handbook/taught-schemes/officers/>

## **Special Circumstances**

The University aims to assess all its students rigorously but fairly according to its regulations and approved procedures. It does however rely on students to notify it of special circumstances which may affect their performance so that it can treat all students equally and equitably. Examples of Special Circumstances include but are not limited to short or long-term illness, severe financial problems, major accommodation problems, bereavement, or other compassionate grounds. If you do wish to let the

University know of special circumstances, you must complete a Special Circumstances Form and forward it to the designated people <https://www.aber.ac.uk/en/academic-registry/handbook/taught-schemes/stafflist/> in all your academic departments together with copies of the supporting evidence. Please note the University requires students to notify it of any exceptional personal circumstances which may have adversely affected their academic performance as soon as possible and in any case before the meetings of Examining Boards. Further guidance can be found in section 3.8 of the Academic Quality Handbook: <https://www.aber.ac.uk/en/academic-registry/handbook/taught-schemes/>

### **Marking Procedures and Moderation**

All examinations are subject to the University's Anonymous Marking procedure as outlined in section 3.5 of the Academic Quality Handbook, with candidates retaining anonymity until the Examination Board. At that stage, the recommendations of Special Circumstances Panels are also considered to take account of medical or other special circumstances which have been reported by students under the University's Special Circumstances Procedure (section 3.8 of the Academic Quality Handbook). A similar policy applies to written coursework, subject to exemptions approved where anonymity is impractical or undesirable.

The expectation of the UK Quality Code is that higher education institutions will have in place transparent and fair systems for marking and moderation. The University needs to be assured that robust, effective, and consistent internal moderation processes are being applied in all academic departments. The details of these processes are likely to vary according to local circumstances and professional body requirements, but all academic departments work to the definitions and minimum requirements set out in the Academic Quality Handbook in applying their own internal moderation processes.

### **Marking Criteria**

Assessment criteria can be found in the Learning and Teaching section of the Departmental website at: <https://www.aber.ac.uk/en/modernlangs/supporting-you/useful-links/requirements-regulations/>.

## **Feedback**

The University's requirement on the return of feedback on coursework is within 15 working days of the date of submission. In the event of exceptional and unavoidable delays you will be informed accordingly and given an amended timescale for the return of the assessment concerned.

The University operates the following Principles of Effective Feedback to students:

- (i) Feedback should be transparent, enabling students to understand it and relate it to assessment criteria;
- (ii) Feedback should help students identify areas of strength and where they need to improve;
- (iii) Feedback should be proportionate and appropriate to the type of assessment, its timing, and the size of class;
- (iv) Students should have clear and accessible information on the types of assessment and the nature and timing of the feedback they will receive associated with each type of assessment;
- (v) Students have the right to seek clarification of marks, to help them understand what they did well and less well and how they might improve.

For work not assessed via Turnitin, feedback will be provided on the piece of work itself and tutors can be consulted directly if further feedback is required.

Your tutors and lecturers will spend a lot of time going over your work. Reflecting carefully on their comments is an integral part of the learning process. All will hold designated 'feedback hours' which they will set aside to go over your work with you and that will also allow you the opportunity to talk to them about any aspect of your work.

## **External Examiners**

External Examiners play a critical role in supporting the maintenance of academic standards and overseeing the assessment process. The University appoints External Examiners for all provision that leads to an Aberystwyth University award.

External Examiners ensure that assessments have been carried out fairly and consistently and that standards are in line with other UK higher education institutions and/or with relevant professional body standards. The External Examiner(s) undertake a number of tasks which are outlined in section 5 of the Academic Quality Handbook, External Examining: <https://www.aber.ac.uk/en/academic-registry/handbook/ext-exam/>. These include approving assessments compiled by Internal Examiners, reviewing a sample of assessment material, reviewing a sample of assessed work, and approving the recommendations made by the Examination Board. External Examiner(s) also provide a written report on the assessment process and on the standards of student attainment which are published on the departmental modules on AberLearn Blackboard. External Examiners' reports are considered by the University and the Academic Board has oversight of the reports and external examining process.

The names of External Examiners are published under the 'staff profiles' section of academic department webpages. Annual Reports by External Examiners, with responses, are published on Blackboard and made available to students.

External Examiners are required to always remain impartial, and do not make selective adjustments to the marks of individual students. Students should not contact External Examiners, and clarification on provisional assessment marks should be sought through the academic department's standard feedback procedures, or through the University's appeal procedures after the confirmation of the final module mark.

### **Unacceptable Academic Practice**

It is Unacceptable Academic Practice to commit any act whereby a person may obtain, for themselves or for another, an unpermitted advantage. The Regulation shall apply, and a student may be found to have committed Unacceptable Academic Practice, regardless of a student's intention and the outcome of the act, and whether the student acts alone or in conjunction with another/others. Any action or actions shall be deemed to fall within this definition, whether occurring during, or in relation to, a formal examination, a piece of coursework, the presentation of medical or other evidence to Examination Boards, or any form of assessment undertaken in pursuit of a University qualification or award.

The University recognises the following categories of Unacceptable Academic Practice. These are not exhaustive, and other cases may fall within the general definition of Unacceptable Academic Practice:

- **Plagiarism:** using another person's work and presenting it as one's own, whether intentionally or unintentionally. Examples of plagiarism include:
  - Use of quotation without the use of quotation marks
  - copying another person's work
  - unacknowledged translation of another person's work
  - paraphrasing or adapting another person's work without due acknowledgment
  - unacknowledged use of material downloaded from the internet.
  - use of material obtained from essay banks or similar agencies.
  - presenting work generated by AI as if it were your own.
  
- **Collusion:** when work that has been undertaken by or with others is submitted and passed off as solely the work of one person.
  
- **Fabrication of evidence or data:** Fabrication of evidence or data and/or use of such evidence or data in assessed work include making false claims to have carried out experiments, observations, interviews or other forms of data collection and analysis. Fabrication of evidence or data and/or use of such evidence or data also include presenting false or falsified evidence of special circumstances.
  
- **Unacceptable Academic Practice in formal examinations:** introduction of unauthorised material; copying from, or communicating with, any other person; communicating electronically with any other person; impersonating an examination candidate or allowing oneself to be impersonated; presenting an examination script as one's own work when the script includes material produced by unauthorised means.
  
- **Recycling of data or text:** recycling of data or text in more than one assessment when it is explicitly not permitted by the department.

In the Department of Modern Languages there must not be any substantial overlap of material between assignments, both within and across modules.

For further information, please refer to the guidance provided on Blackboard and/or on individual assignments. Please speak to the relevant module convenor if you have any questions.

The full Regulation on Unacceptable Academic Practice can be found in Part B of the Academic Quality Handbook (<https://www.aber.ac.uk/en/academic-registry/handbook/regulations/uap/>) with further information in section 3.6 of the Academic Quality Handbook: Academic Practice: <https://www.aber.ac.uk/en/academic-registry/handbook/taught-schemes/>

If Unacceptable Academic Practice is substantiated, the consequences can be severe, and could potentially affect progression to the next year of study or final award of a degree. Penalties are applied in accordance with a points-based system:

<https://www.aber.ac.uk/en/academic-registry/handbook/taught-schemes/uap-points/>

Further information regarding good academic practice and referencing can be found here: <https://www.aber.ac.uk/en/aberskills/>. If you are unsure, you must contact your academic department for further guidance.

Guidance (short online presentations) on essential aspects of academic practice and effective study skills can be found here: <https://www.aber.ac.uk/en/student-learning-support/effective-study/>

Referencing and Plagiarism Guide & Quiz: <https://libguides.aber.ac.uk/referencing>

The Guide & Quiz covers what constitutes plagiarism, the consequences following the discovery of plagiarism, and detailed explanation of the different referencing styles used by all AU teaching departments. Ideally new students would complete the quiz before submitting their first assignment.

## Academic Practice and study support

### Libraries

There are two libraries providing a variety of flexible study and computer spaces for groups and individual study. The Hugh Owen Library (<https://www.aber.ac.uk/en/is/library-services/hughowen/>) is open 24-hours each day during term-times. Books and journal collections for humanities, life sciences, social sciences, education, veterinary science, nursing, rural studies, and Welsh subjects are held here. The Physical Sciences Library (<https://www.aber.ac.uk/en/is/library-services/physicalscience/studyspaces/>) provides books and journals to support physics, mathematics and computer science subjects.

Library opening hours can be found here: <https://www.aber.ac.uk/en/is/about/opening-hours/>

### Subject support

Dedicated library staff support your learning and study with information skills training, subject-specific support, online reading lists, and with helping you identify and locate information sources for your 1st assignment through to your final year dissertation.

Collections of electronic journals, databases and e-books are available to you 24/7 on and off-campus through Primo, the library catalogue:

[https://primo.aber.ac.uk/discovery/search?vid=44WHELP\\_ABW:44WHELP\\_ABW\\_VU1](https://primo.aber.ac.uk/discovery/search?vid=44WHELP_ABW:44WHELP_ABW_VU1)

Book an online or in-person appointment with your Subject Librarian:

<https://www.aber.ac.uk/en/is/library-services/librarians/>.

Help is available via Teams, online chat, email, phone and in person:

<https://www.aber.ac.uk/en/is/help/contactus/>

### Study guides and skills training

LibGuides (<https://libguides.aber.ac.uk/home>) - a range of study guides on Library resources and information skills covering:

- Getting started in the library
- LibGuides for my subject



- Referencing and Plagiarism Awareness
- Copyright
- Employability
- Finding and Managing Information for your Dissertation
- Keeping up to date in your topic area
- News and Media
- Primo: using the library catalogue
- Generative AI

Online, self-paced and in person training sessions are available for all students, covering academic, information and digital skills <https://www.aber.ac.uk/en/is/training/>

## **Skills for Learning**

SgiliauAber/AberSkills is an extensive online resource open to all students and staff of Aberystwyth University. It includes advice and guidance on a broad range of study skills. The advice is organised in sections that are closely related to assignments, exams, and other forms of assessment. The information is provided at general and subject specific levels and includes advice and materials created within the university and from elsewhere. The advice includes practical guidance on academic writing, referencing, presentations, exams and a wide range of learning strategies and study resources. It is accessible from the Institution page in Blackboard, or directly from the following web pages: <https://www.aber.ac.uk/en/aberskills>.

## **Digital skills**

Students have access to numerous resources to support them in developing a broad range of digital skills. The Digital Skills Library (<https://www.aber.ac.uk/en/is/library-services/digital-capabilities/developyourdigitalskills/digitalskillslibrarystudents/>) contains six collections of resources to help students make the most of technology; from mastering familiar software such as Excel, to utilising digital tools for personal wellbeing. All students also have free access to LinkedIn Learning (<https://www.aber.ac.uk/en/is/library-services/digital-capabilities/linkedin-learning/>), an online learning platform with over 16,000 expert-led courses, enabling them to develop a range of skills, and the Digital Skills Collections in LinkedIn Learning

(<https://www.aber.ac.uk/en/is/library-services/digital-capabilities/developyourdigitalskills/linkedinlearningdigitalskillscollectionsstudents/>) will be valuable for students who are particularly interested in developing their digital skills.

## **Student Learning Support**

Student Learning Support provides a range of undergraduate modules, free undergraduate and postgraduate writing and information skills courses and one-to-one consultations for writing and language support. These are open to all students in the university who are studying for degree courses. Further details are available from:

<https://www.aber.ac.uk/en/student-learning-support/>.

## **The International English Centre**

The International English Centre offers courses year round for university entrance (International Foundation Certificate and Pre-sessional). It also offers general English and bespoke courses for specific student groups. In addition, it provides undergraduate modules in Teaching English to Speakers of Other Languages (TESOL, or TEFL). Current international students whose first language is not English can request a one-to-one appointment for language and writing development.

Further details are available from: <https://www.aber.ac.uk/en/international-english/>

# **Section E: Progression Rules and Examination Conventions**

## **Progression Rules and Examination Conventions**

The Examination Conventions are used to determine progression between years of study on different types of award and the calculation of degree class at the end of degree schemes. The Conventions should be read in conjunction with the Academic Regulation on Academic Progress and can be found in section 4 of the Academic Quality Handbook: <https://www.aber.ac.uk/en/academic-registry/handbook/exam-conventions/>

The Academic Quality Handbook also contains information on the assessment of taught study schemes such as special circumstances, examinations and marking procedures.

The University may award one of the following exit qualifications where students have not acquired the credits necessary for the award of a Bachelors degree with honours. All exit qualifications are unclassified.

- Ordinary Degree (BA / BSC with no honours)
- Diploma of Higher Education (Dip HE)
- Certificate of Higher Education (Cert HE)

Further information about the award of Ordinary Degrees may be found in section 4.6 of the Academic Quality Handbook.

## **What to do if things go wrong**

### **Resits**

If you fail a module and need to resit, you will be informed by your academic department of which elements you need to resit. However, it is your responsibility to ensure that you are aware of the resit requirements so you should contact your department to ensure you have the information you need.

You will automatically be registered for resits. Further advice on resit registration is available from the Academic Registry:

<https://www.aber.ac.uk/en/academic-registry/students/ug-issues/resits/>

<https://www.aber.ac.uk/en/academic-registry/students/ug-issues/resits/summer-resit-assessments/>

Details of the format of resit assessments are provided in the module database:

<http://www.aber.ac.uk/en/modules/>. Resits will normally involve repeating the assessments (e.g., essay, exam) which were failed at the first attempt, however, this is not always the case. Please make sure that you are aware of your resit requirements by asking your academic department if you are unsure.

Dates for assessment periods can be found at: <https://www.aber.ac.uk/en/academic-registry/students/ug-issues/>

## Undergraduate and Taught Postgraduate Academic Appeals

### Procedure

An academic appeal is defined as ‘a request for a review of a decision of an academic body charged with taking decisions on student progression, assessment and awards.’

Appeals will only be considered if they are based on one or more of the following grounds and are accompanied by supporting evidence that was not available to be presented to the relevant Examining Board:

- Exceptional extenuating circumstances which had an adverse effect on the student’s academic performance. Where a student could have reported exceptional circumstances to the Examining Board prior to its meeting, those circumstances cannot subsequently be cited as grounds for appeal.
- Defects or irregularities in the conduct of the assessments or in written instructions or in advice relating thereto, where a case can be established that such defects, irregularities, or advice could have had an adverse effect on the student’s performance.
- Evidence of prejudice, or of bias, or of inadequate assessment on the part of one or more of the examiners.

An appeal will only be considered if the student can provide good reasons why the grounds for appeal had not previously been made known to the University and/or were not made known to the relevant Examining Board.

Appeals questioning academic judgement shall not be considered.

Before making an appeal, you must read the full Undergraduate and Taught Postgraduate Academic Appeals Procedure which can be found here:

<https://www.aber.ac.uk/en/academic-registry/handbook/appeals/>.

Advice about this Procedure may be obtained from the Academic Registry ([caostaff@aber.ac.uk](mailto:caostaff@aber.ac.uk)) or from a Student Adviser in the Students’ Union ([union.advice@aber.ac.uk](mailto:union.advice@aber.ac.uk)).

## **Student Complaints Procedure**

Aberystwyth University is committed to ensuring a high-quality educational experience for all its students, supported by appropriate academic, administrative and welfare support services and facilities. However, there may be occasions when students are dissatisfied with the teaching and learning facilities, or services, provided. Aberystwyth University believes that students should be entitled to have access to an effective system for handling complaints and that they should feel able to make a complaint, secure in the knowledge that it will be fairly investigated. The University's Student Complaints Procedure can be found at: <https://www.aber.ac.uk/en/academic-registry/handbook/complaints/>

## **Section F: Student Support Services**

### **Student Welcome Centre**

The Student Welcome Centre is your one-stop shop for advice and information on a range of support. Our Welcome Desk is your first port of call for general enquiries about these services.

Further information can be found here: <https://www.aber.ac.uk/en/student-services/>

### **Advice, Information and Money Service**

The Student Advice, Information and Money Service provides information, advice, support, and referral on a wide range of issues. If you are unsure about where to go for advice or assistance, please contact us. No issue is too big or too small. Our service is confidential, nonjudgmental, and free of charge. We have a weekday drop-in service (see website for details), or you can make an appointment with a Student Adviser by contacting the Student Welcome Desk.

The student advisers are accredited with The National Association of Student Money Advisers (NASMA) and can offer professional advice on money management or any issues with Student Finance. They can also give advice and guidance on any queries relating to accommodation, academic progress, University procedures or eligibility for hardship funds.

## **Accessibility Service**

The University welcomes applications from disabled students and those with specific learning differences and considers them on the same academic grounds as those for other candidates. We advise you to consider, before applying, the requirements of your chosen course, identifying any elements that might present difficulties. We recommend that you visit the University campus and your academic department of choice to investigate the support that may be available, explore facilities and discuss specific needs.

Our Accessibility Advisers are happy to help before you apply. It is important that you contact your academic department and our advisers as early as possible as it may take time to arrange adjustments and organise support. We also recommend that you contact our Accessibility Advisers to discuss a study needs assessment and to get advice on grants, such as the Disabled Students' Allowance (DSA). Our advisers can arrange support workers, including for example, one-to-one study skills support and mentors. Individual examination arrangements may be available for students with a range of impairments including specific learning differences such as dyslexia and dyspraxia.

Our Accessibility Service also supports care leavers and can arrange support from a peer mentor for those students who are finding settling into University challenging.

## **Student Wellbeing Services**

The Student Wellbeing Service provides advice and guidance on a range of health matters, including emotional and sexual well-being, and includes support for mental health, and counselling provision. The Student Wellbeing Service is in addition to, but not a substitute for, your own GP. Although we work closely with local GPs and hospital services to ensure that you get good care and attention when needed, it is important that you register with a local GP practice on arrival in Aberystwyth.

In addition to the services located in the Student Welcome Centre, support is also available from:

NHS 111 Wales: <https://111.wales.nhs.uk/contactus/>

MIND Aberystwyth: <https://mindaberystwyth.org/>

Mental Health Helpline for Wales: <https://www.callhelpline.org.uk/>

Samaritans Cymru: <https://www.samaritans.org/wales/how-we-can-help/>

PAPYRUS: <https://www.papyrus-uk.org/>

## **International Recruitment and Development Office**

The International Recruitment and Development Office offers a comprehensive range of services to international students from organising welcome events to specialised immigration advice. Further information is available from our international pages <https://www.aber.ac.uk/en/international/>.

## **Visa and Immigration Advice**

Our International Student Adviser can help with all types of study visa applications, Schengen visas for those that are travelling to Europe as well as provide information and advice on other immigration issues, email contact [immigrationadvice@aber.ac.uk](mailto:immigrationadvice@aber.ac.uk).

## **One World Week**

One World Week is an annual Aberystwyth University event celebrating the diverse culture of our university. Previous celebrations have included the One World Gala Evening, with traditional dancing and music, political debates, international film afternoons and a World Fair with food and drink samples from student's home countries, with traditional menus served in our University restaurant TaMed Da. This is a student driven event held in collaboration with the Students' Union and requires your input! Meetings to organise One World Week will be held from October onwards so come and join in and make sure that your country and culture is shared by us all.

## **Halal provision**

Our catered establishments offer a selection of hot and cold dishes that are suitable for a Halal diet. All food is clearly marked for ease of identification.

## **Multi-faith and prayer room spaces**

There is a faith space available for prayer on the Penglais Campus, in the Faith Centre, Arts Centre.

## **Students' Union Advice Service**

The Students' Union Advice Service offers free, confidential, and independent advice to all Aberystwyth students. Students' Union Advisors are trained staff that can help you with a range of issues and specialise in providing advice and support on University processes and procedures. SU Advisors can also act as an independent advocate for you in meetings and hearings.

You can just drop in to speak to an Advisor – just ask at the Students' Union reception or head to the back offices on the ground floor or you can contact us online or via email: [union.advice@aber.ac.uk](mailto:union.advice@aber.ac.uk). Check out <https://www.abersu.co.uk/advice/> for more information.

## **Help and Assistance with Accommodation**

If you have any problems in your room or flat, e.g., you are locked out, are unwell, need a repair or have a problem with a neighbour, we have staff on hand 24 hours a day to help. All Residences are served by the Residences Team, and you can also contact our friendly porters out of office hours. For more information, please refer to the following webpages: <https://www.aber.ac.uk/en/accommodation/current-students/living-residences/help/>

## **Residence Assistants**

Your Residence Assistants (RAs) are fellow students who are here to provide you with support and guidance, while aiming to create a positive living and learning environment and to foster a sense of community across the university. This may include guidance on resolving flat disputes, how to combat exam stress, information on events and activities around the area, or simply where to find the best cup of tea in Aber! If they can't help, they will signpost you to someone who can.

Throughout the year, the RA team will be arranging small-scale events in the communal spaces around your accommodation, giving you the opportunity to meet new people and perhaps try something new. They will also stop by your flat or house regularly to see how things are going, provide you with up-to-date information on all the events and activities that are going on around campus and within your residence, and check if you have any worries or concerns that they can help with. Further information can be found



here: <https://www.aber.ac.uk/en/accommodation/current-students/living-residences/res-support/>

## **Section G: University Information**

### **Undergraduate**

Comprehensive information for undergraduate students can be found here:

<https://www.aber.ac.uk/en/academic-registry/students/ug-issues/> and includes:

- Examination and Assessments Information
- Resit Information and Resit Fees
- Registration Information
- Financial Help
- Rules and Regulations
- Academic Quality Handbook

**Enjoy your time at Aber and good luck with your studies.**